

# TJ HEATHERLY

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## OPERATIONS

Strategy ♦ Manufacturing ♦ Operations ♦ Safety ♦ Transportation

Resourceful, adaptive Management Professional with 10+ years' experience defining strategic objectives and applying leadership skills to achieve dramatic, bottom-line results. Solutions-driven strategist, with a track record of improving overall productivity, safety, and operating efficiency in high-pressure environments such as Sony, Ferrara Candy, Dillon Transport, Orland Park Police Department, and U.S. Army.

- Demonstrated business acumen and ability to accurately assess situational challenges. Recognized for bringing creative yet practical solutions to workflow management and process improvement.
- Positive, charismatic team leader, skilled at inspiring confidence, fostering ideas, and motivating cross-functional teams to deliver high-performance results.
- Adept at clearly establishing priorities and driving the timely completion of large-scale projects, despite little industry experience.

## PROFESSIONAL EXPERIENCE

Sony DADC

2015 – Current

- **Operations Director / Manager** Responsible for North American PlayStation assembly and distribution, and Sony Pictures display packaging and distribution. Operations running 10–12 assembly/production lines performing across multiple product types with a staff of 200-275 based on demand. Key business responsibilities including contract negotiation, product line pricing, establishment and implementing production standards, facilities/security management, customer service and IT project enhancement. Responsible for ~\$350mil on hand inventory. Successful transfer of business from Bolingbrook, IL to Terre Haute, IN (partial greenfield) in 2021 maintaining business functionality throughout transfer.

### Key Achievements:

- Implemented assembly automation improvements; originally running 44 units/manhour(pre-automation) to 67 units/manhour (post-automation) averaging 64k units manufactured per day. Responsible for ~\$ 350mil on hand inventory.
- Maintained: 100% on time shipment, 99.99% inventory accuracy, 99.95% production quality accuracy, < 1% component damage/scrap rate.
- Successful distribution launch of new product line (PlayStation 5 console and associated peripherals/ games).Key business responsibilities including contract negotiation, product line pricing, facilities/security management, customer service and IT project enhancement. Successful transfer of business from Bolingbrook, IL to Terre Haute, IN (partial greenfield) in 2021 maintaining business functionality throughout transfer.

FERRARA CANDY

December 2012 – 2015

**Warehouse Manager** Provide strategic and tactical leadership for three distribution centers. Developed and instituted all warehouse policies and procedures for receiving, shipping, and inventory control for a combined \$12 mil daily inventory balance to support two manufacturing plants.

### Key Achievements:

- Project Manager for Consolidation of assets from five (5) facilities into two (2), totaling 1.5 million square feet including existing staff and all outside contractors.
- Created and implemented new workflow procedures resulting in decreased time from 4 ½ hours to 2 hours average time for outbound shipments for production facilities.

## TJ Heatherly

- Implemented tracking procedures for worker productivity, including a pallets per hour standard for all floor employees

## DILLON TRANSPORT

JUNE 2012 – DECEMBER 2012

**Regional Safety Manager** Oversaw compliance with all Department of Transportation, OSHA, EPA, State, Local, and company regulations for hazardous and non-hazardous materials. Responsible for all safety related functions for 3 terminals with a combined 100+ drivers.

### Key Achievements:

- Assisted in creation and implementation of a behavior based safety program resulting in dramatically increasing Department of Transportation company rating
- Assisted in writing and implementation of Driver Safety Bonus Program

## ORLAND PARK POLICE DEPARTMENT

2011 – 2012

**Patrol Officer** Responsible for one of eight beats within Orland Park. First responder to criminal activity, medical emergencies, traffic accidents, fire emergencies, citizen complaints, and assistance to public. Daily functions included ensure safety of citizens, determine if crime has been committed, arrest those responsible for crime, collect physical evidence of crime, and testify in Criminal Court proceedings.

### Key Achievements:

- Received "Life Saver" award for removing a family from their burning home.
  - Received commendation from Orland Park Fire Department for entering a burning house prior to Fire Department arrival
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## UNITED STATES ARMY

2002 – 2010

### STAFF SERGEANT – FLIGHT ENGINEER OF CHINOOK HELICOPTERS

#### Key Achievements:

- Afghanistan Combat Mission: Managed fleet of four (4) helicopters with responsibilities for equipment, flight crew, and support personnel of day to day operations in a combat environment. Oversaw Production Control, Quality Assurance, and personnel management within strict Department of Army flight regulations.
  - Iraq Combat Missions: Flew more than 1500 flight hours in a combat environment to ensure mission completion. Promoted from mechanic to Crew Chief. Promoted from Crew Chief to Flight Engineer, and took ownership of one (1) CH-47 Chinook Helicopter including air missions, maintenance, and staffing requirements. Trained replacement Crew Chief.
  - Fort Campbell, Kentucky Station: One of four Flight Engineers in US Army selected for fielding the newest version of Chinook helicopters. In charge of one helicopter and its flight crew with responsibility for Air Operations, Maintenance, Loading, and Staffing.
    - Maintained a 95% fully mission capable flight standard against the Department of the Army requirement which is 70%.
    - Unit safety NCO ensuring compliance with Department of the Army, OSHA, EPA, and Fire Marshall safety regulations.
  - Achievement Medals: Iraqi Campaign Medal, Afghanistan Campaign Medal, Global War on Terror Expeditionary Forces Medal, Army Achievement Medal, Army Commendation Medal, NATO Medal, Combat Actions Badge, Air Medal.
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## EDUCATION

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- Troy University with 3 years towards Social Sciences degree.